# Precision Delivered.

FLOW METER SERVICE & CALIBRATION





## The accuracy of your flow instruments plays an essenti







FOR EUROPEAN CUSTOMERS, servicing flow products from Sierra's convenient location in The Netherlands shortens service turnaround, minimizes downtime and reduces inventory. Established in 1992, Sierra's Flow Center of Excellence is located in Egmond aan den Hoef, just 45 minutes from Amsterdam.

Our Dutch facility specializes in gas flow calibration and has a full range of primary standard flow calibration equipment suited for nearly any type of gas mass flow meter or controller. Sierra will service and calibrate most other mass flow controller brands including Bronkhorst, Brooks, Horiba-STEC, MKS, and Vogtlin. We are also capable of servicing and calibrating a wide range of industrial flow technologies such as thermal, ultrasonic transit-time, flow switches, vortex, variable area, and rotameters.

#### **Accuracy is Essential**

The accuracy of your flow instruments plays an essential role in determining efficiency, performance and cost-savings for your scientific or industrial processes. Flow calibration equipment and services match the highest device specifications in the world reaching primary standard gas mass flow accuracy as precise as +/-0.15% of reading.

Our flow meter calibration assets include water flow loops, high temperature gas wind tunnels, closed loop gas calibration systems, primary standard piston provers and bell provers. All equipment is traceable to national standards laboratories such as NIST in accordance with Guide 25 and the NMI (Dutch National Calibration Institute). With personalized attention and the highest accuracy standards, our team of Certified Calibration Specialists guarantees quality service and calibration.

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## **Online Management System**

Our online calibration management system makes it easy to maintain all of your flow instruments. Eliminate the worry of missing service deadlines. Create an account on our website and keep track of your calibration service due dates. As calibration dates come due for your instruments, the system proactively sends an automated reminder email, listing the instrument needing calibration, and allowing you to submit a Return Material Authorization (RMA) with a few simple clicks. All you need to do is ship your instrument to us and we'll get it back to you fast.

### We'll Manage Your Calibration For You

When we assign you a service account manager, we can manage the service and calibration of all your instruments for you. We will assure service and calibration dates are met and track products for fast delivery.

#### **On-Site Calibration**

If you need your flow meters calibrated the same day, our technicians can schedule an on-site visit and calibrate your mass flow meter or controller with one of our CalTrak® portable primary standards. For faster startup and more cost-effective maintenance, our field service technicians are also available for training and installation.

#### **Global Flow Centers of Excellence**

For over 50 years, Sierra has been a global leader in the manufacturing and calibration of high-performance mass flow meters and mass flow controllers for nearly every gas, liquid, or steam application. The need to deliver fast, localized, flow meter service to our global customers has brought about the establishment of dedicated "Flow Centers of Excellence" on almost every continent. Backed by technical support experts in over 150 locations in more than fifty countries, we have service and calibration centers in the USA, Mexico, Brazil, The Netherlands, United Kingdom, China, Singapore, Korea and India.

# GLOBAL LOCATIONS





European Service Center / The Netherlands

Find other Sierra Flow Centers of Excellence in the USA, Mexico, Brazil, United Kingdom, China, Singapore, Korea and India



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